

# Audit Committee Report





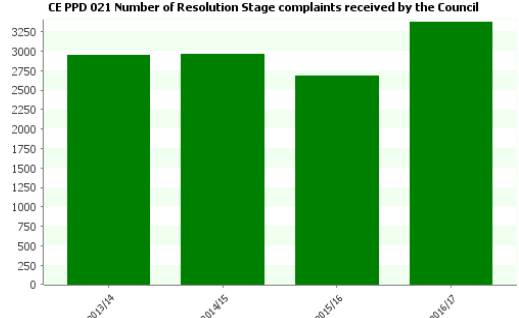


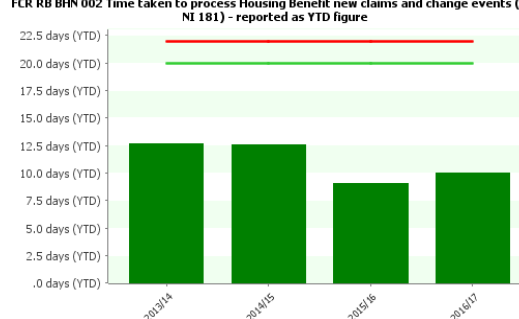


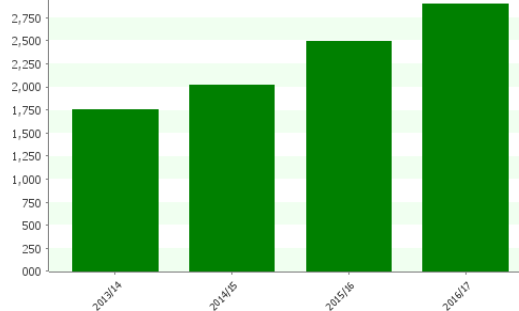
PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart										
CACH A ASCOF 2ci	All delayed transfers of care from hospital per 100,000 population	10.50	7.70	N/A	Quarter 4 data will not be published until the 18th May 2017.	10.00	8.60			<p><b>CACH A ASCOF2ci All delayed transfers of care from hospital per 100,000 population</b></p> <table border="1"> <caption>Data for CACH A ASCOF2ci All delayed transfers of care from hospital per 100,000 population</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>10.50</td> </tr> <tr> <td>2014/15</td> <td>7.70</td> </tr> <tr> <td>2015/16</td> <td>~9.50</td> </tr> <tr> <td>2016/17</td> <td>8.60</td> </tr> </tbody> </table>	Year	Value	2013/14	10.50	2014/15	7.70	2015/16	~9.50	2016/17	8.60
Year	Value																			
2013/14	10.50																			
2014/15	7.70																			
2015/16	~9.50																			
2016/17	8.60																			
CACH A MPI 02	% of clients receiving a review (Service standard)	70.3%	59.7%	72.6%		75.0%	72.6%			<p><b>CACH A MPI 02 % of clients receiving a review (Service standard)</b></p> <table border="1"> <caption>Data for CACH A MPI 02 % of clients receiving a review (Service standard)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>70.3%</td> </tr> <tr> <td>2014/15</td> <td>59.7%</td> </tr> <tr> <td>2015/16</td> <td>~70.0%</td> </tr> <tr> <td>2016/17</td> <td>72.6%</td> </tr> </tbody> </table>	Year	Value	2013/14	70.3%	2014/15	59.7%	2015/16	~70.0%	2016/17	72.6%
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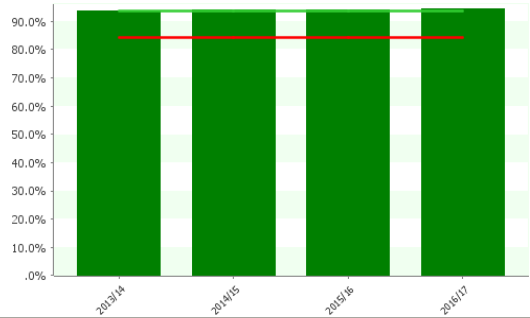


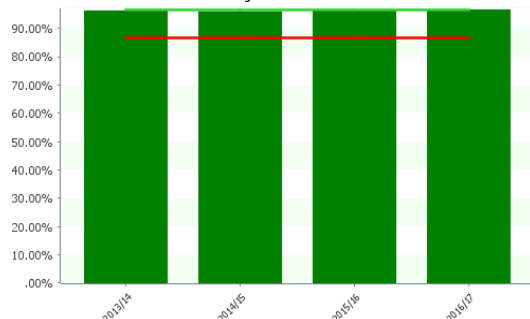


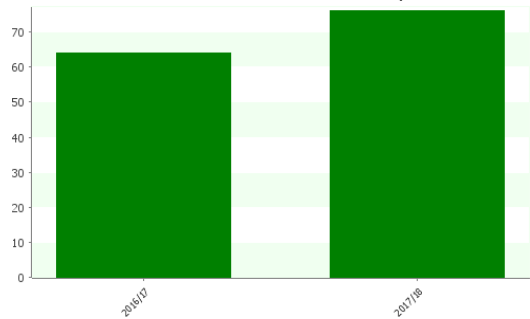
PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart										
CACH CSC 010	Percentage of child protection cases which were reviewed within required timescales (ex NI 67)	94.4%	Not measured for Quarters	Not measured for Quarters	Not measured for Quarters	100.0%	Available August 2017		↑	<p><b>CACH CSC 010 Percentage of child protection cases which were reviewed within required timescales (ex NI 67)</b></p> <table border="1"> <caption>Data for CACH CSC 010 Chart</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>94.4%</td> </tr> <tr> <td>2014/15</td> <td>94.4%</td> </tr> <tr> <td>2015/16</td> <td>94.4%</td> </tr> </tbody> </table>	Year	Percentage	2013/14	94.4%	2014/15	94.4%	2015/16	94.4%		
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2013/14	94.4%																			
2014/15	94.4%																			
2015/16	94.4%																			
CACH LT 018	Achievement of 5+ A*- C grades at GCSE or equivalent including English and Maths (ex NI 75)	60.4%	Not measured for Quarters	Not measured for Quarters	Not measured for Quarters	62.0%	64.1%	✓	↑	<p><b>CACH LT 018 Achievement of 5+ A*- C grades at GCSE or equivalent including English and Maths (ex NI 75)</b></p> <table border="1"> <caption>Data for CACH LT 018 Chart</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>60.4%</td> </tr> <tr> <td>2014/15</td> <td>60.4%</td> </tr> <tr> <td>2015/16</td> <td>60.4%</td> </tr> <tr> <td>2016/17</td> <td>64.1%</td> </tr> </tbody> </table>	Year	Percentage	2013/14	60.4%	2014/15	60.4%	2015/16	60.4%	2016/17	64.1%
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2014/15	60.4%																			
2015/16	60.4%																			
2016/17	64.1%																			
CACH LT 020	Achievement of a Level 3 qualification by the age of 19 (ex NI 80)	59.2%	Not measured for Quarters	Not measured for Quarters	Not measured for Quarters	56.0%	58.9%	✓	↓	<p><b>CACH LT 020 Achievement of a Level 3 qualification by the age of 19 (ex NI 80)</b></p> <table border="1"> <caption>Data for CACH LT 020 Chart</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>59.2%</td> </tr> <tr> <td>2014/15</td> <td>59.2%</td> </tr> <tr> <td>2015/16</td> <td>59.2%</td> </tr> <tr> <td>2016/17</td> <td>58.9%</td> </tr> </tbody> </table>	Year	Percentage	2013/14	59.2%	2014/15	59.2%	2015/16	59.2%	2016/17	58.9%
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PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart										
CACH PH 008	Obesity in primary school age children in Year 6: Line 9 - Percentage of children in Year 6 with height and weight recorded who are obese (ex NI 56(ix)d)	25.6%	Not measured for Quarters	Not measured for Quarters					↑	<p><b>CACH PH 008 Obesity in primary school age children in Year 6: Line 9 - Percentage of children in Year 6 with height and weight recorded who are obese (ex NI 56(ix)d)</b></p> <table border="1"> <caption>Obesity in primary school age children in Year 6</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>25.6%</td> </tr> <tr> <td>2014/15</td> <td>25.6%</td> </tr> <tr> <td>2015/16</td> <td>25.6%</td> </tr> </tbody> </table>	Year	Percentage	2013/14	25.6%	2014/15	25.6%	2015/16	25.6%		
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2013/14	25.6%																			
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CACH PH 010	Stopping smoking - Number of smokers that quit for 4 weeks or more (ex NI 123)								↑	<p><b>CACH PH 010 Stopping smoking - Number of smokers that quit for 4 weeks or more (ex NI 123)</b></p> <table border="1"> <caption>Stopping smoking - Number of smokers that quit for 4 weeks or more</caption> <thead> <tr> <th>Year</th> <th>Number</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>1,300</td> </tr> <tr> <td>2014/15</td> <td>1,000</td> </tr> </tbody> </table>	Year	Number	2013/14	1,300	2014/15	1,000				
Year	Number																			
2013/14	1,300																			
2014/15	1,000																			
CACH YH 003	Rate of proven re-offending by young offenders (ex NI 19)	1.39	1.23	1.31	Data source: Youth Justice Board (PNC data)	1.00	1.23	⬮	↓	<p><b>CACH YH 003 Rate of proven re-offending by young offenders (ex NI 19)</b></p> <table border="1"> <caption>Rate of proven re-offending by young offenders</caption> <thead> <tr> <th>Year</th> <th>Rate</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>0.88</td> </tr> <tr> <td>2014/15</td> <td>1.00</td> </tr> <tr> <td>2015/16</td> <td>1.31</td> </tr> <tr> <td>2016/17</td> <td>1.23</td> </tr> </tbody> </table>	Year	Rate	2013/14	0.88	2014/15	1.00	2015/16	1.31	2016/17	1.23
Year	Rate																			
2013/14	0.88																			
2014/15	1.00																			
2015/16	1.31																			
2016/17	1.23																			

PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart										
CE HROD 001	Sickness 12 month rolling average		6.36	6.55		8.43	6.55	🟢	⬇️	<p><b>CE HROD 001 Sickness 12 month rolling average</b></p> <table border="1"> <caption>CE HROD 001 Sickness 12 month rolling average</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>~6.8</td> </tr> <tr> <td>2014/15</td> <td>~7.8</td> </tr> <tr> <td>2016/17</td> <td>6.55</td> </tr> <tr> <td>Annual Target 2016/17</td> <td>8.43</td> </tr> </tbody> </table>	Year	Value	2013/14	~6.8	2014/15	~7.8	2016/17	6.55	Annual Target 2016/17	8.43
Year	Value																			
2013/14	~6.8																			
2014/15	~7.8																			
2016/17	6.55																			
Annual Target 2016/17	8.43																			
CE HROD 023	% of employees aged 50 or over	33.8%	36.4%	37.2%			36.4%	🔴	⬇️	<p><b>CE HROD 023 % of employees aged 50 or over</b></p> <table border="1"> <caption>CE HROD 023 % of employees aged 50 or over</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>33.8%</td> </tr> <tr> <td>2014/15</td> <td>36.4%</td> </tr> <tr> <td>2015/16</td> <td>37.2%</td> </tr> <tr> <td>2016/17</td> <td>36.4%</td> </tr> </tbody> </table>	Year	Value	2013/14	33.8%	2014/15	36.4%	2015/16	37.2%	2016/17	36.4%
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2013/14	33.8%																			
2014/15	36.4%																			
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2016/17	36.4%																			
CE HROD 029a	Top 5% of earners: Ethnic minorities (ex BV11b)		26.63%	25.84%		26.01%	27.10%	🟢	⬇️	<p><b>CE HROD 029a Top 5% of earners: Ethnic minorities (ex BV11b)</b></p> <table border="1"> <caption>CE HROD 029a Top 5% of earners: Ethnic minorities (ex BV11b)</caption> <thead> <tr> <th>Year</th> <th>Value</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>26.63%</td> </tr> <tr> <td>2014/15</td> <td>25.84%</td> </tr> <tr> <td>2016/17</td> <td>27.10%</td> </tr> <tr> <td>Annual Target 2016/17</td> <td>26.01%</td> </tr> </tbody> </table>	Year	Value	2013/14	26.63%	2014/15	25.84%	2016/17	27.10%	Annual Target 2016/17	26.01%
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PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart										
CE HROD 030a	Top 5% of earners: Women (ex BV 11a)		49.78%	50.67%		48.13%	49.58%	🟢	⬆️	<p><b>CE HROD 030a Top 5% of earners: Women (ex BV 11a)</b></p> <table border="1"> <caption>CE HROD 030a Top 5% of earners: Women (ex BV 11a)</caption> <thead> <tr> <th>Period</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>49.78%</td> </tr> <tr> <td>2016/17 Q3</td> <td>50.67%</td> </tr> <tr> <td>2016/17 Q4</td> <td>49.58%</td> </tr> <tr> <td>Annual Target 2016/17</td> <td>48.13%</td> </tr> </tbody> </table>	Period	Percentage	2015/16	49.78%	2016/17 Q3	50.67%	2016/17 Q4	49.58%	Annual Target 2016/17	48.13%
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2016/17 Q3	50.67%																			
2016/17 Q4	49.58%																			
Annual Target 2016/17	48.13%																			
CE PPD 014	Number of residents registered with Ways into Work and receiving Information, Advice & Guidance.	1932.0	436.0	517.0			1551.0	📊	⬆️	<p><b>CE PPD 014 Number of residents registered with Ways into Work and receiving Information, Advice &amp; Guidance.</b></p> <table border="1"> <caption>CE PPD 014 Number of residents registered with Ways into Work and receiving Information, Advice &amp; Guidance.</caption> <thead> <tr> <th>Period</th> <th>Number of Residents</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>1932.0</td> </tr> <tr> <td>2016/17 Q3</td> <td>436.0</td> </tr> <tr> <td>2016/17 Q4</td> <td>517.0</td> </tr> <tr> <td>2017/18</td> <td>1551.0</td> </tr> </tbody> </table>	Period	Number of Residents	2015/16	1932.0	2016/17 Q3	436.0	2016/17 Q4	517.0	2017/18	1551.0
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2015/16	1932.0																			
2016/17 Q3	436.0																			
2016/17 Q4	517.0																			
2017/18	1551.0																			
CE PPD 018	Number of Ways into Work clients moving into jobs, apprenticeships, work placements	796.0	166.0	152.0			980.0	📊	⬇️	<p><b>CE PPD 018 Number of Ways into Work clients moving into jobs, apprenticeships, work placements</b></p> <table border="1"> <caption>CE PPD 018 Number of Ways into Work clients moving into jobs, apprenticeships, work placements</caption> <thead> <tr> <th>Period</th> <th>Number of Clients</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>796.0</td> </tr> <tr> <td>2016/17 Q3</td> <td>166.0</td> </tr> <tr> <td>2016/17 Q4</td> <td>152.0</td> </tr> <tr> <td>2017/18</td> <td>980.0</td> </tr> </tbody> </table>	Period	Number of Clients	2015/16	796.0	2016/17 Q3	166.0	2016/17 Q4	152.0	2017/18	980.0
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PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart										
CE PPD 021	Number of Resolution Stage complaints received by the Council	2683	812	843			3367			<p><b>CE PPD 021 Number of Resolution Stage complaints received by the Council</b></p>  <table border="1"> <thead> <tr> <th>Year</th> <th>Number of Complaints</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>2683</td> </tr> <tr> <td>2014/15</td> <td>2801</td> </tr> <tr> <td>2015/16</td> <td>2900</td> </tr> <tr> <td>2016/17</td> <td>3367</td> </tr> </tbody> </table>	Year	Number of Complaints	2013/14	2683	2014/15	2801	2015/16	2900	2016/17	3367
Year	Number of Complaints																			
2013/14	2683																			
2014/15	2801																			
2015/16	2900																			
2016/17	3367																			
FCR RB BHN 002	Time taken to process Housing Benefit new claims and change events (ex NI 181) - reported as YTD figure	9.1 days (YTD)	11.8 days (YTD)	10.0 days (YTD)		20.0 days (YTD)	10.0 days (YTD)			<p><b>FCR RB BHN 002 Time taken to process Housing Benefit new claims and change events (ex NI 181) - reported as YTD figure</b></p>  <table border="1"> <thead> <tr> <th>Year</th> <th>Time taken (YTD)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>9.1</td> </tr> <tr> <td>2014/15</td> <td>11.8</td> </tr> <tr> <td>2015/16</td> <td>10.0</td> </tr> <tr> <td>2016/17</td> <td>10.0</td> </tr> </tbody> </table>	Year	Time taken (YTD)	2013/14	9.1	2014/15	11.8	2015/16	10.0	2016/17	10.0
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2013/14	9.1																			
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2015/16	10.0																			
2016/17	10.0																			
FCR RB BHN 007	Number of households living in temporary accommodation (ex NI 156)	2,495	2,801	2,900			2,900			<p><b>FCR RB BHN 007 Number of households living in temporary accommodation (ex NI 156)</b></p>  <table border="1"> <thead> <tr> <th>Year</th> <th>Number of Households</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>2,495</td> </tr> <tr> <td>2014/15</td> <td>2,801</td> </tr> <tr> <td>2015/16</td> <td>2,900</td> </tr> <tr> <td>2016/17</td> <td>2,900</td> </tr> </tbody> </table>	Year	Number of Households	2013/14	2,495	2014/15	2,801	2015/16	2,900	2016/17	2,900
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PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart										
FCR RB REV 003	% of current year Council Tax collected (QRC basis)	94.1%	73.5%	94.5%		93.5%	94.5%			<p><b>FCR RB REV 003 % of current year Council Tax collected (QRC basis)</b></p>  <table border="1"> <caption>FCR RB REV 003 % of current year Council Tax collected (QRC basis)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>94.1%</td> </tr> <tr> <td>2014/15</td> <td>73.5%</td> </tr> <tr> <td>2015/16</td> <td>94.5%</td> </tr> <tr> <td>2016/17</td> <td>94.5%</td> </tr> </tbody> </table>	Year	Value (%)	2013/14	94.1%	2014/15	73.5%	2015/16	94.5%	2016/17	94.5%
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2014/15	73.5%																			
2015/16	94.5%																			
2016/17	94.5%																			
FCR RB REV 005	Percentage of non-domestic rates collected	96.10%	81.00%	96.40%		96.50%	96.40%			<p><b>FCR RB REV 005 Percentage of non-domestic rates collected</b></p>  <table border="1"> <caption>FCR RB REV 005 Percentage of non-domestic rates collected</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>96.10%</td> </tr> <tr> <td>2014/15</td> <td>81.00%</td> </tr> <tr> <td>2015/16</td> <td>96.40%</td> </tr> <tr> <td>2016/17</td> <td>96.40%</td> </tr> </tbody> </table>	Year	Value (%)	2013/14	96.10%	2014/15	81.00%	2015/16	96.40%	2016/17	96.40%
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2016/17	96.40%																			
HH LII 123C	Gross Turnaround for all Voids: days		63	62			64			<p><b>HH LII 123C Gross Turnaround for all Voids: days</b></p>  <table border="1"> <caption>HH LII 123C Gross Turnaround for all Voids: days</caption> <thead> <tr> <th>Year</th> <th>Value (days)</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>63</td> </tr> <tr> <td>2017/18</td> <td>62</td> </tr> </tbody> </table>	Year	Value (days)	2016/17	63	2017/18	62				
Year	Value (days)																			
2016/17	63																			
2017/18	62																			



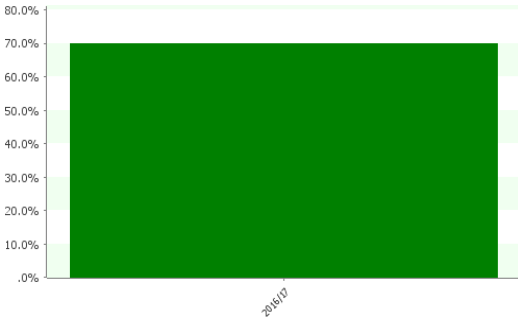


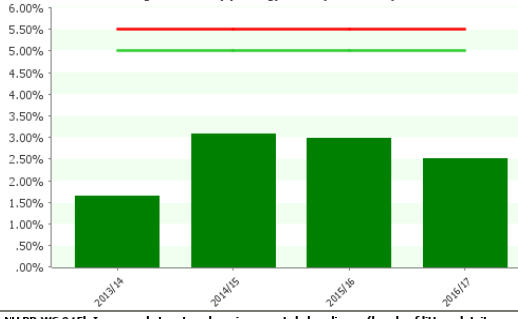


PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart												
HH LKPI 06	% of Repair Appointments Kept	81.41%	77.61%	78.81%		90.00%	78.04%	Red Octagon	Down Arrow	<p>HH LKPI 06 % of Repair Appointments Kept</p> <table border="1"> <thead> <tr> <th>Year</th> <th>% of Repair Appointments Kept</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>~85.00%</td> </tr> <tr> <td>2014/15</td> <td>~81.41%</td> </tr> <tr> <td>2015/16</td> <td>77.61%</td> </tr> <tr> <td>2016/17</td> <td>78.81%</td> </tr> <tr> <td>2017/18</td> <td>~80.00%</td> </tr> </tbody> </table>	Year	% of Repair Appointments Kept	2013/14	~85.00%	2014/15	~81.41%	2015/16	77.61%	2016/17	78.81%	2017/18	~80.00%
Year	% of Repair Appointments Kept																					
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2016/17	78.81%																					
2017/18	~80.00%																					
HH LKPI 34	Relettable voids as a % of stock		0.55 %	0.66 %	<p>The current number of re-lettable voids is not significantly higher than the total numbers for last year (145 in Q4 2015/16, 121 in Q3 2016/17). What has changed is that long term, more settled tenants have bought their properties in higher numbers. This means that whilst the number of properties available for re-let has remained consistent, the number against which it is compared has dropped. The rate at which properties are being re-let has also been affected by issues around obtaining asbestos surveys, which may have had a smaller role in the increase in re-lettable properties against the stock figures.</p>	0.50 %	0.55 %	Red Octagon	Down Arrow	<p>HH LKPI 34 Relettable voids as a % of stock</p> <table border="1"> <thead> <tr> <th>Year</th> <th>Relettable voids as a % of stock</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>0.55 %</td> </tr> </tbody> </table>	Year	Relettable voids as a % of stock	2016/17	0.55 %								
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PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart												
HH LKPI 47D	Rent Arrears as a % of rent debit		3.46 %	3.21 %		3.13 %	3.21 %	⚠	⬆	<p><b>HH LKPI 47D Rent Arrears as a % of rent debit</b></p> <table border="1"> <caption>HH LKPI 47D Rent Arrears as a % of rent debit</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>3.21</td> </tr> <tr> <td>2017/18</td> <td>3.21</td> </tr> </tbody> </table>	Year	Value (%)	2016/17	3.21	2017/18	3.21						
Year	Value (%)																					
2016/17	3.21																					
2017/18	3.21																					
HH LKPI 48	Total value of rent arrears YTD (Total)	£4,238,766.20	£4,398,455.77	£4,055,527.23		£4,050,000.00	£4,055,527.23	✅	⬆	<p><b>HH LKPI 48 Total value of rent arrears YTD (Total)</b></p> <table border="1"> <caption>HH LKPI 48 Total value of rent arrears YTD (Total)</caption> <thead> <tr> <th>Year</th> <th>Value (£)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>£4,238,766.20</td> </tr> <tr> <td>2014/15</td> <td>£4,398,455.77</td> </tr> <tr> <td>2015/16</td> <td>£4,055,527.23</td> </tr> <tr> <td>2016/17</td> <td>£4,050,000.00</td> </tr> <tr> <td>2017/18</td> <td>£4,055,527.23</td> </tr> </tbody> </table>	Year	Value (£)	2013/14	£4,238,766.20	2014/15	£4,398,455.77	2015/16	£4,055,527.23	2016/17	£4,050,000.00	2017/18	£4,055,527.23
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2017/18	£4,055,527.23																					
HH LKPI 89	% of repairs completed on first visit (based on tenant satisfaction)	73.06%	76.14%	70.09%		82%	72.11%	⚠	⬇	<p><b>HH LKPI 89 % of repairs completed on first visit (based on tenant satisfaction)</b></p> <table border="1"> <caption>HH LKPI 89 % of repairs completed on first visit (based on tenant satisfaction)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>73.06</td> </tr> <tr> <td>2014/15</td> <td>76.14</td> </tr> <tr> <td>2015/16</td> <td>70.09</td> </tr> <tr> <td>2016/17</td> <td>72.11</td> </tr> </tbody> </table>	Year	Value (%)	2013/14	73.06	2014/15	76.14	2015/16	70.09	2016/17	72.11		
Year	Value (%)																					
2013/14	73.06																					
2014/15	76.14																					
2015/16	70.09																					
2016/17	72.11																					

PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart										
HH LKPI 90	% of repairs completed on first visit (based on quantitative data - DLO only)	92.18%	93.05%	92.26%		90%	92.3%	🟢	⬇️	<p><b>HH LKPI 90 % of repairs completed on first visit (based on quantitative data - DLO only)</b></p> <table border="1"> <caption>HH LKPI 90 % of repairs completed on first visit</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2014/15</td> <td>92.18%</td> </tr> <tr> <td>2015/16</td> <td>93.05%</td> </tr> <tr> <td>2016/17</td> <td>92.26%</td> </tr> </tbody> </table>	Year	Percentage	2014/15	92.18%	2015/16	93.05%	2016/17	92.26%		
Year	Percentage																			
2014/15	92.18%																			
2015/16	93.05%																			
2016/17	92.26%																			
NH PR PMS 007a	Number of PCNs issued - total	112067	32568	31049	<p>Source: Parking Data Warehouse</p> <p>Breakdown: 31049</p> <ul style="list-style-type: none"> <li>- Street/Car Park: 22021</li> <li>- Estate: 3339</li> <li>- CCTV: 5689</li> </ul>		122277	📊	⬆️	<p><b>NH PR PMS 007a Number of PCNs issued - total</b></p> <table border="1"> <caption>NH PR PMS 007a Number of PCNs issued - total</caption> <thead> <tr> <th>Year</th> <th>Number of PCNs</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>112067</td> </tr> <tr> <td>2014/15</td> <td>32568</td> </tr> <tr> <td>2015/16</td> <td>31049</td> </tr> <tr> <td>2016/17</td> <td>122277</td> </tr> </tbody> </table>	Year	Number of PCNs	2013/14	112067	2014/15	32568	2015/16	31049	2016/17	122277
Year	Number of PCNs																			
2013/14	112067																			
2014/15	32568																			
2015/16	31049																			
2016/17	122277																			
NH PR PMS 010a	PCN recovery rate - including estates	73.0%	74.5%	72.8%	<p>Source Parking Data Warehouse @ 04/04/2017 14:30</p> <p>Q4 2015: 72.84%</p> <p>Number of PCN issued - 26430</p> <p>Number of PCN paid - 19251</p>		75.1%	📊	⬆️	<p><b>NH PR PMS 010a PCN recovery rate - including estates</b></p> <table border="1"> <caption>NH PR PMS 010a PCN recovery rate - including estates</caption> <thead> <tr> <th>Year</th> <th>Recovery Rate</th> </tr> </thead> <tbody> <tr> <td>2015/16</td> <td>72.84%</td> </tr> <tr> <td>2016/17</td> <td>75.1%</td> </tr> </tbody> </table>	Year	Recovery Rate	2015/16	72.84%	2016/17	75.1%				
Year	Recovery Rate																			
2015/16	72.84%																			
2016/17	75.1%																			

PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart										
NH PR PRS 001a	% of Major planning applications determined within 13 weeks (ex NI 157a)	71.00%	80.00%	100.00%		70.00%	84.00%	✓	↑	<p>NH PR PRS 001a % of Major planning applications determined within 13 weeks (ex NI 157a)</p> <table border="1"> <caption>Data for NH PR PRS 001a Chart</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>62.00%</td> </tr> <tr> <td>2014/15</td> <td>80.00%</td> </tr> <tr> <td>2015/16</td> <td>71.00%</td> </tr> <tr> <td>2016/17</td> <td>84.00%</td> </tr> </tbody> </table>	Year	Percentage	2013/14	62.00%	2014/15	80.00%	2015/16	71.00%	2016/17	84.00%
Year	Percentage																			
2013/14	62.00%																			
2014/15	80.00%																			
2015/16	71.00%																			
2016/17	84.00%																			
NH PR PRS 001b	% of Minor planning applications determined within 8 weeks (ex NI 157b)	79.00%	83.00%	74.00%		75.00%	80.00%	✓	↓	<p>NH PR PRS 001b % of Minor planning applications determined within 8 weeks (ex NI 157b)</p> <table border="1"> <caption>Data for NH PR PRS 001b Chart</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>79.00%</td> </tr> <tr> <td>2014/15</td> <td>74.00%</td> </tr> <tr> <td>2015/16</td> <td>83.00%</td> </tr> <tr> <td>2016/17</td> <td>74.00%</td> </tr> </tbody> </table>	Year	Percentage	2013/14	79.00%	2014/15	74.00%	2015/16	83.00%	2016/17	74.00%
Year	Percentage																			
2013/14	79.00%																			
2014/15	74.00%																			
2015/16	83.00%																			
2016/17	74.00%																			
NH PR PRS 001c	% of Other planning applications determined within 8 weeks (ex NI 157c)	87.00%	91.00%	85.00%		80.00%	88.00%	✓	↓	<p>NH PR PRS 001c % of Other planning applications determined within 8 weeks (ex NI 157c)</p> <table border="1"> <caption>Data for NH PR PRS 001c Chart</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>87.00%</td> </tr> <tr> <td>2014/15</td> <td>85.00%</td> </tr> <tr> <td>2015/16</td> <td>91.00%</td> </tr> <tr> <td>2016/17</td> <td>85.00%</td> </tr> </tbody> </table>	Year	Percentage	2013/14	87.00%	2014/15	85.00%	2015/16	91.00%	2016/17	85.00%
Year	Percentage																			
2013/14	87.00%																			
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2016/17	85.00%																			

PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart										
NH PR PRS 009	% of open planning enforcement cases less than 4 years old		70.0%	70.0%		80.0%	70.0%			<p>NH PR PRS 009 % of open planning enforcement cases less than 4 years old</p>  <table border="1"> <caption>Data for NH PR PRS 009 Chart</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2016/17</td> <td>70.0%</td> </tr> </tbody> </table>	Year	Value (%)	2016/17	70.0%						
Year	Value (%)																			
2016/17	70.0%																			
NH PR WS 045a	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter (ex NI 195a)	2.97%	3.91%	1.88%	Tranche 3 results	5.00%	2.50%			<p>NH PR WS 045a Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter (ex NI 195a)</p>  <table border="1"> <caption>Data for NH PR WS 045a Chart</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>1.65%</td> </tr> <tr> <td>2014/15</td> <td>3.10%</td> </tr> <tr> <td>2015/16</td> <td>3.05%</td> </tr> <tr> <td>2016/17</td> <td>2.50%</td> </tr> </tbody> </table>	Year	Value (%)	2013/14	1.65%	2014/15	3.10%	2015/16	3.05%	2016/17	2.50%
Year	Value (%)																			
2013/14	1.65%																			
2014/15	3.10%																			
2015/16	3.05%																			
2016/17	2.50%																			
NH PR WS 045b	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Detritus (ex NI 195b)	4.95%	2.50%	2.03%	Tranche 3 results	8.00%	2.45%			<p>NH PR WS 045b Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Detritus (ex NI 195b)</p>  <table border="1"> <caption>Data for NH PR WS 045b Chart</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>4.25%</td> </tr> <tr> <td>2014/15</td> <td>4.55%</td> </tr> <tr> <td>2015/16</td> <td>5.05%</td> </tr> <tr> <td>2016/17</td> <td>2.45%</td> </tr> </tbody> </table>	Year	Value (%)	2013/14	4.25%	2014/15	4.55%	2015/16	5.05%	2016/17	2.45%
Year	Value (%)																			
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PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart										
NH PR WS 045c	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti (ex NI 195c)	2.86%	2.81%	3.91%	Tranche 3 results	5.00%	2.76%	✓	↓	<p><b>NH PR WS 045c Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti (ex NI 195c)</b></p> <table border="1"> <caption>Chart Data: Graffiti (ex NI 195c)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>2.20%</td> </tr> <tr> <td>2014/15</td> <td>1.80%</td> </tr> <tr> <td>2015/16</td> <td>2.90%</td> </tr> <tr> <td>2016/17</td> <td>2.80%</td> </tr> </tbody> </table>	Year	Value (%)	2013/14	2.20%	2014/15	1.80%	2015/16	2.90%	2016/17	2.80%
Year	Value (%)																			
2013/14	2.20%																			
2014/15	1.80%																			
2015/16	2.90%																			
2016/17	2.80%																			
NH PR WS 045d	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting (ex NI 195d)	0.42%	0.63%	0.63%	Tranche 3 results	3.00%	0.57%	✓	⊞	<p><b>NH PR WS 045d Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting (ex NI 195d)</b></p> <table border="1"> <caption>Chart Data: Fly-posting (ex NI 195d)</caption> <thead> <tr> <th>Year</th> <th>Value (%)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>2.90%</td> </tr> <tr> <td>2014/15</td> <td>0.40%</td> </tr> <tr> <td>2015/16</td> <td>0.40%</td> </tr> <tr> <td>2016/17</td> <td>0.60%</td> </tr> </tbody> </table>	Year	Value (%)	2013/14	2.90%	2014/15	0.40%	2015/16	0.40%	2016/17	0.60%
Year	Value (%)																			
2013/14	2.90%																			
2014/15	0.40%																			
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2016/17	0.60%																			
NH PR WS 047	Residual household waste per household (ex NI 191)	590.7Kg	140.9Kg	134.4Kg	Provisional figures, subject to change	598.0Kg	572.2Kg	✓	↓	<p><b>NH PR WS 047 Residual household waste per household (ex NI 191)</b></p> <table border="1"> <caption>Chart Data: Residual household waste per household (ex NI 191)</caption> <thead> <tr> <th>Year</th> <th>Value (kg)</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>590.7</td> </tr> <tr> <td>2014/15</td> <td>140.9</td> </tr> <tr> <td>2015/16</td> <td>134.4</td> </tr> <tr> <td>2016/17</td> <td>572.2</td> </tr> </tbody> </table>	Year	Value (kg)	2013/14	590.7	2014/15	140.9	2015/16	134.4	2016/17	572.2
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PI Code	Short Name	2015/16	Q3 2016/17	Q4 2016/17	Note	Annual Target 2016/17	2016/17	RAG	DOT	Chart										
NH PR WS 048	Percentage of household waste sent for reuse, recycling and composting (ex NI 192)	24.80%	26.03%	26.44%	Provisional figures, subject to change	26.50%	26.00%			<p>NH PR WS 048 Percentage of household waste sent for reuse, recycling and composting (ex NI 192)</p> <table border="1"> <caption>Chart Data</caption> <thead> <tr> <th>Year</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>2013/14</td> <td>24.80%</td> </tr> <tr> <td>2014/15</td> <td>26.03%</td> </tr> <tr> <td>2015/16</td> <td>26.44%</td> </tr> <tr> <td>2016/17</td> <td>26.00%</td> </tr> </tbody> </table>	Year	Percentage	2013/14	24.80%	2014/15	26.03%	2015/16	26.44%	2016/17	26.00%
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PI Status	
	Alert
	Warning
	OK
	Unknown
	Data Only

DOT	
	Improving
	No Change
	Getting Worse